



MUNICIPALITY OF BARAS

RIZAL, REGION IV-A

FEEDBACK AND COMPLAINTS MECHANISM	
How to send a feedback?	<p>Answer the feedback form and drop in at the designated drop box beside the Information Desk</p> <p>Feedback can also be send or call to: Email: lgubaras@gmail.com FB Account: facebook.com/LGUBarasRizal Telephone Number: 86533909 Mobile Number: 09992219886</p>
How feedbacks are Processed?	<p>Every 4th Friday of the month the HRMO officer open the drop box and compile and records all the feedbacks and cascade to the relevant offices to answer within 3 days.</p> <p>Then answer of the office is then relayed to the citizen involved.</p>
How to file a complaint?	<p>Answer the complaint form and drop in at the designated drop box beside the Information Desk</p> <p>Complaint can also be send or call to: Email: lgubaras@gmail.com FB Account: facebook.com/LGUBarasRizal Telephone Number: 86533909 Mobile Number: 09992219886</p>
How complaints are processed?	<p>As soon as any complaint is receive, concerned are being notified/issue is cascaded to the relevant office and required to reply/answer as soon as possible.</p> <p>Then answer of the office is then relayed to the citizen involved.</p>
Contact Information of CCB, PCC, ARTA	<p>CCB: 09088816565 (SMS) PCC: 8888 ARTA: Complaints@arta.gov.ph 84785093</p>